

P.O. Box 9988 Austin, TX 78766-9988 Telephone: 844.613.6245 Fax: 844.473.8084 Email: <u>ProtectGRPService@MedMutual.com</u>

CRITICAL ILLNESS CLAIM FORM

Instructions to File a Claim:

- Claims must be submitted within 1 (one) year from the date of service.
- Please complete Claim Form and mail, fax or email the completed form to the address or fax number indicated above.
- To verify the contents of this form, the Insured and Claimant (if an adult) must sign and date the completed claim form.
- Please have the treating physician complete the Attending Physician Statement. Your physician may mail, fax or email the completed form to the address or fax number indicated above.
- Please have your physician provide the applicable documents in order to avoid a delay in processing.
- Please review your certificate for benefits that may be applicable.

	Insured/Claima	nt Information						
Insured's Name (Last, First, Middle)		Policy/Certificate # Social Sec		curity No. Date of Birth Sex		Sex		
Address (Street, City, State, Zip)			1					
Phone Number (With Area Code)		Email						
Claimant's Name (Person who is sick	Date of Birth Relationship to			ship to Insured				
Critical Illness Diagnosis Information								
Nature of illness:	Date of Diagnosis:							
When did symptoms first appear?	Date first treated?							
Have you ever been diagnosed	d for or diagnosed as	_						
Yes □ No	ion? any abnormal condition of the heart; cancer; or diabetes prior to the effective dat policy? ☐ Yes ☐ No If yes, when?			errective date c	or this			
Name and address of physician: (lis	t all physicians consulted)							
N	Tuenenentetien		الم مدان م					
	Ion-Local Transportatior			/£ = = : : ±,				
Did claimant travel more than 50 mitreatment for this condition?		Name and address of	ot pnysician,	тасшту:				
treatment for this condition?	es 🗆 NO	-						
Outpatient Treatment Dates:								
	_odging: vide lodging receipt/proof of							
☐ Auto (Pro								
☐ Plane (Attach copy of ticket) nam								



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Family Member Transportation and Lodging (inpatient)						
Was claimant confined to a hos than 50 miles one way from the ☐ Yes ☐ No	Please provide name and ad	dress of h	nospital:			
Admission Date:	Discharge Date:	_				
Immediate Family Member's Name:		Immediate Family Member's Relationship to Insured:				
☐ Transportation: ☐ Auto ☐ Plane (Attach copy of ticket)	☐ Lodging: (Attach receipt/proof of lodging. Must include dates of stay, name, and address of lodging facility.)					
Second Opinion						
Was surgery or treatment reco ☐ Yes ☐ No	Please provide name and ad	dress of s	second Physician:			
Did the Insured Person choose second Physician? ☐ Yes ☐ No						
	AUTHOR	RIZATION				
I HEREBY AUTHORIZE ANY HOSPITAL, PHYSICAN OR OTHER PROVIDER, INSURER OR OTHER THIRD-PARTY PAYER OR THE MEDICAL INFORMATION BUREAU TO FURNISH TO RESERVE NATIONAL INSURANCE COMPANY, OKLAHOMA CITY, OKLAHOMA, OR ITS REPRESENTATIVE, OR PERMIT SAID INSURANCE COMPANY, OR ITS REPRESENTATIVE, TO REVIEW ANY INFORMATION REQUESTED WITH RESPECT TO ANY ILLNESS OR ACCIDENT, MEDICAL HISTORY OR COPIES OF HOSPITAL AND MEDICAL RECORDS. THE INFORMATION AUTHORIZED FOR RELEASE MAY INCLUDE INFORMATION ABOUT COMMUNICABLE OR VENEREAL DISEASE WHICH MAY INCLUDE, BUT ARE NOT LIMITED TO, DISEASES SUCH AS HEPATITIS, SYPHILIS, GONORRHEA, HUMAN IMMUNODEFICIENCY VIRUS, AND ACQUIRED IMMUNE DEFICIENCY SYNDROME (AIDS). A PHOTOSTATIC COPY OF THE AUTHORIZATION SHALL BE CONSIDERED AS VALID AS THE ORIGINAL. I DECLARE THE ABOVE ANSWERS AND STATEMENTS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF.						
INSURED'S SIGNATURE:			DATE:			
CLAIMANT'S SIGNATURE:			DATE:			



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Critical Illness Attending Physician's Statement

Must be completed by physician. Please complete all applicable questions and provide copies of the supporting documentation.

Patient Information								
Patient's Full Name			Policy or Certificate Number Date		Date	ate of Birth		
Diagnosis? (ICD 10 code)	Date of D	iagnosis?	When did symp	ptoms first appear? When did the patient first consu			atient first consult you for	
		this condi			this condi	tion?		
All Diagnoses Not Listed Below								
Please attach copies of medical records documenting diagnosis.								
Advanced Alzheimer's Disease / Advanced Parkinson's Disease / Huntington's Disease / Multiple Sclerosis (MS) / Severe Arthritis / Severe Osteoporosis								
				•		Li	free number required?	
		Does patient require substantial physical assistance from another adult to perform Activities of Daily Living.			If yes, number required? □ 2 □ 3			
records documenting diagnosis) Yes No								
Cancer								
☐ Pathologically diagnose			☐ Clinically diagnosed				Has patient ever had the	
(Please attach a copy of the report.)	pathology			iat patriological diagriosis was riot			same or similar condition? ☐ Yes ☐ No	
diagnosis of Cancer.)				Tes Ino				
Coma								
Was the patient in a continuous state of unconsciousness for			Was the coma medical induced or the direct result of alcohol					
					r drug use? Yes No			
(Please attach copies of medical records documenting diagnosis.)								
Complete Loss of Hearing / Sight / Speech								
☐ Clinical diagnosis information (Please attach copies of medical records documenting diagnosis)			Is the loss of hearing/sight/speech total and irreversible? ☐ Yes ☐ No					
Coronary Artery Disease								
Type of Procedure: Bypass Angioplasty or Atherectomy								
(Please provide operative report.)			Date of Procedure:					
End-Stage Renal (Kidney) Failure								
				Has a kidney transplant been recommended?				
weekly basis? Yes No Yes No								
(Please attach copies of medical records documenting diagnosis and frequency of dialysis.)								
Heart Attack								
Were there new EKG findings consistent with myocardial			Did the patient show elevation of cardiac enzymes above					
infarction? ☐ Yes ☐ No			standard laboratory levels of normal?					
(Please attach copies of EKG, lab results, and other diagnostic test results.)								



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Major Organ Failure							
Has a transplant been recommended?	Type of transplant re	commended:					
☐ Yes ☐ No	☐ Kidney ☐ Heart	☐ Heart-Lung	Date of Procedure:				
	☐ Lung ☐ Liver	(Please provide operative report.)					
Severe Burns							
Third degree burns? ☐ Yes ☐ No		Percent of total body surface affected:					
(Please attach copies of medical records documenting diagnosis.)							
	Str	oke					
Have there been documented neurological	al deficits?	Have there been confirmatory neuron-imaging studies?					
☐ Yes ☐ No		☐ Yes ☐ No					
(Please attach copies of all documented neurological deficits and confirmatory neuron-imaging studies.)							
	Transient Ischemic Attack (TIA)						
Has Stroke prevention treatment been red	commended?	Was impairment focal and confined to an area of the					
☐ Yes ☐ No		brain perfused by a specific artery? ☐ Yes ☐ No					
(Please attach copies of all	(Please attach copies of all documented neurological deficits and confirmatory neuron-imaging studies.)						
	Attending Phys	sician Signature					
Physician's Name (please print):		Signature:					
	<u>, </u>						
Tax ID Number:	Phone:		Fax:				
Address: Street, City, State, Zip							